

FOIAXpress

FOIA Solution

As the emphasis on open government and transparency continues to increase, government agencies and institutions are constantly looking for better ways to streamline FOIA request management and facilitate greater citizen interaction.

The Industry's Leading FOIA Management Solution for the Federal Government

FOIAXpress® is the industry's leading software for collaborative, case-based processing of FOIA requests trusted by 80% of federal institutions. The robust, user-friendly system tracks request and requester information, generates correspondence letters, provides secure redaction capability and quickly runs reports, including standard and ad-hoc custom reports. FOIAXpress transforms traditional, cumbersome and labor-intensive FOIA compliance into an automated and efficient electronic process.

FOIAXpress empowers organizations to:

- Ensure compliance with DOJ and OMB mandates, executive orders, and regulatory requirements
- Produce required DOJ reports with one click
- Gain FOIA processing transparency and accountability
- Reduce processing time and cut down backlogs via deduplication, enhanced redaction capabilities, and seamless collaboration among stakeholders
- Electronically store, retrieve, redact, email and print documents for delivery to requesters
- Gain leadership level insight via intuitive, real-time dashboards and analytics
- Manage access control and privileges via role based access
- Easily communicate and collaborate using correspondence templates
- Provide online payment for FOIA processing fees through pay.gov
- Ensure 508 Compliance
- Track and manage appeals in one place

FOIAXpress offers government agencies a single, unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through delivery of documents to record retention. FOIAXpress is a powerful tool for automating the FOIA request process, saving organizations time and money, while ensuring compliance with U.S. Department of Justice (DOJ) reporting and procedural requirements. With the largest installed base of any FOIA management system on the market, FOIAXpress is the solution of choice for more than 350 government agencies and institutions in the U.S. and Canada.

FOIAXpress Benefits

- ✓ **Delivers Total Control in One Platform**
Designed around the FOIA professional's process, users can manage everything from intake to redaction and fulfillment in one system
- ✓ **Reduces Delays & Backlogs**
FOIAXpress has been shown to reduce processing time by 75%
- ✓ **Supports Transparency**
Gain increased visibility and control across the enterprise, leveraging a single, unified system for all FOIA requests and communication
- ✓ **Proven Expertise**
OPEXUS® is the leader in delivering case-based, open government technology solutions trusted by 80% of federal agencies
- ✓ **Decreases Litigation Risk**
Faster processing times and lower backlogs reduce threat of costly litigation and reputational damage
- ✓ **Flexible Deployment**
Host FOIAXpress on premises or in the OPEXUS FedRAMP-certified data center

Complete Lifecycle Management for FOIA

FOIAXpress® provides enterprises with a complete system for full lifecycle support of FOIA requests, FOIA Appeals and Privacy requests—all of which can be hosted by OPEXUS in its FedRAMP certified hosting facility.



The FOIAXpress Platform

As the federal market leader in FOIA software, OPEXUS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently.

Document Management

FOIAXpress provides a central repository where users can review and redact records. A simple drag-and-drop motion converts records into images ready for redaction with the ability to create multiple layers on a single record and post reviewed and redacted files into a public reading room directly from the repository.

Collaboration Portal

The FOIAXpress® Collaboration Portal allows users without access to FOIAXpress to locate responsive documents and work with agency FOIA staff on requests. The Collaboration Portal can also be used to enable approvals by staff that are not part of the FOIA team.

AI Assistant

The FOIAXpress® AI Assistant uses pre-processing and machine learning to find, flag, and redact sensitive information within a requested document prior to review.

About OPEXUS

With OPEXUS, get government unstuck. OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery. OPEXUS empowers 100,000 government users with exceptional technology experiences and a built-for-government product suite, including solutions for audit, investigations, correspondence, Freedom of Information Act (FOIA) requests, and employee & labor. Located in the heart of Washington D.C., OPEXUS works with more than 150 public institutions in the US and Canada.

Public Access Link (PAL)

A secure public-facing web portal that connects agencies with requesters and can integrate with payment solutions, including pay.gov for federal clients.

Electronic Document Review (EDR)

FOIAXpress® Electronic Document Review (EDR) uses technology to search, sort, and identify responsive content in large volumes of emails, attachments, and files.

Integrations

FOIAXpress integrates with third-party sites and applications such as:

- The national FOIA portal
- Pay.gov
- Login.gov
- Proof-of-identity providers
- Veritone
- Relativity One

FOIAXpress is offered in three distinct packages, tailored to the number of requests and complexity of file types your agency handles. This approach ensures that teams have every tool they need, without having to purchase countless add-ons and additional licenses. Contact marketing@opexustech.com to learn more and determine the best package for you.