

FOIAXpress

Open Records Solution

As the emphasis on open government and transparency continues to increase, agencies across federal, state, and local government are constantly looking for better ways to streamline open records management and facilitate greater citizen interaction.

Open records request management software that delivers total control on a single platform

Whether you call it open records, FOIA, Sunshine Law, or something else entirely, FOIAXpress is tailored to meet your needs. FOIAXpress transforms traditional, cumbersome and labor-intensive FOIA compliance into an automated and efficient electronic process. The collaborative, case-based system is trusted by 80% of federal institutions to process their open records. FOIAXpress tracks request and requester information, provides secure redaction capabilities, and allows users to quickly generate both standard and configurable, ad-hoc reports.

FOIAXpress empowers organizations to:

- Ensure compliance with state and local mandates, policy changes, and regulatory requirements
- Gain processing transparency and accountability
- Reduce processing time and cut down backlogs via reduplication, enhanced redaction capabilities, and seamless collaboration among stakeholders
- Electronically store, retrieve, redact, email and print documents for delivery to requesters
- Gain leadership level insight via intuitive, real-time dashboards and analytics
- Manage access control and privileges via role based access
- Ensure 508 Compliance
- Track and manage appeals in one place

FOIAXpress offers a unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through record retention. FOIAXpress is a powerful tool for automating the FOIA request process, saving organizations time and money, while ensuring compliance with U.S. state and local reporting and procedural requirements. With the largest installed base of any FOIA management system on the market, FOIAXpress is the solution of choice for more than 350 government agencies and institutions in the U.S. and Canada.

FOIAXpress Benefits

- ✓ **Delivers Total Control in One Platform**
Designed around the FOIA professional's process, users can manage everything from intake to redaction and fulfillment in one system
- ✓ **Reduces Delays & Backlogs**
FOIAXpress has been shown to reduce processing time by 75%
- ✓ **Supports Transparency**
Gain increased visibility and control across the enterprise, leveraging a single, unified system for all FOIA requests and communication
- ✓ **Proven Expertise**
OPEXUS® is the leader in delivering case-based, open government technology solutions trusted by 80% of federal agencies
- ✓ **Decreases Litigation Risk**
Faster processing times and lower backlogs reduce threat of costly litigation and reputation damage
- ✓ **Flexible Deployment**
Host FOIAXpress on premises or in the OPEXUS FedRAMP and StateRAMP-certified data center

Complete Lifecycle Management

FOIAXpress® provides enterprises with a complete system for full lifecycle support of FOIA requests, FOIA Appeals and Privacy requests—all of which can be hosted by OPEXUS in its FedRAMP and StateRAMP certified hosting facility.



The FOIAXpress Platform

OPEXUS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently.

Document Management

FOIAXpress provides a central repository where users can review and redact records. A simple drag-and-drop motion converts records into images ready for redaction with the ability to create multiple layers on a single record and post reviewed and redacted files into a public reading room directly from the repository.

Collaboration Portal

The FOIAXpress® Collaboration Portal allows users without access to FOIAXpress to locate responsive documents and work with open records staff on requests. The Collaboration Portal can also be used to enable approvals by staff that are not part of the open records team.

AI Assistant

The FOIAXpress® AI Assistant uses pre-processing and machine learning to find, flag, and redact sensitive information within a requested document prior to review.

Public Access Link (PAL)

A secure public-facing web portal that connects agencies with requesters and can integrate with a myriad of payment solutions.

Electronic Document Review (EDR)

FOIAXpress® Electronic Document Review (EDR) uses technology to search, sort, and identify responsive content in large volumes of emails, attachments, and files.

Integrations

FOIAXpress integrates with third-party sites and applications such as:

- Proof-of-identity providers
- Veritone
- Relativity One

FOIAXpress is offered in three distinct packages, tailored to the number of requests and complexity of file types your agency handles. This approach ensures that teams have every tool they need, without having to purchase countless add-ons and additional licenses. Contact marketing@opexustech.com to learn more and determine the best package for you.

About OPEXUS

With OPEXUS, get government unstuck. OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery. OPEXUS empowers 100,000 government users with exceptional technology experiences and a built-for-government product suite, including solutions for audit, investigations, correspondence, Freedom of Information Act (FOIA) requests, and employee & labor. Located in the heart of Washington D.C., OPEXUS works with more than 150 public institutions in the US and Canada.