

# OPEXUS and Veritone Combine Forces to Offer a Modern FOIA Solution



## Common Open Government Challenges

OPEXUS and Veritone have partnered to empower government agencies to navigate the rapidly changing landscape for public record requests. With ballooning data volumes, FOIA requests on the rise, and a variety of media types subject to request, this strategic partnership will provide public institutions with a complete, “best of breed” solution for end-to-end request management and intelligent redaction.

This alliance enables OPEXUS customers to take advantage of Veritone’s AI-driven audio and video redaction application. Veritone customers will experience OPEXUS’ market-leading FOIA technology, built for government processes and ensuring complete request management, including Congressional reporting.

## Surging Volume

928,353 requests in FY22,  
a record high!

## OPEXUS

### FOIAXpress Platform for Transforming Government Processes

OPEXUS is the leading provider of adaptive case management solutions and IT services for public institutions. Our FedRAMP-certified, cloud-ready software transforms government processes with technology, driving more efficient program management and operations. The company leads the market with FOIA solutions for federal government and also offers Audit, Investigations, Human Resources, and other applications, all of which are designed for specific public sector use cases.

## Persistent Backlog

116% increase in FOIA  
backlog from 2013-2022

## Veritone Redact

### Intelligent Audio, Image, & Video Redaction Software

Veritone Redact systematically detects human heads, license plates, mobile data terminals and allows users to define other sensitive imagery and objects within a scene, then automatically redacts this information from audio, video, and image-based evidence saving public safety agencies up to 90% time when compared to manual processes.

206,720 backlogged  
federal FOIA requests in  
2022

## Data Complexity

- Bigger file size
- More electronic data
- Growth in audiovisual requests

### Representative Customer

### US Department of Veterans Affairs



Facing a growing volume of requests for audio and video files, the VA needed a solution that would help process and redact a range of media efficiently and accurately using artificial intelligence.

# FOIA Request Workflow with FOIAXpress & Veritone

## 1 Intake

**Public Access Link (PAL)** provides a single public-facing portal for all requests, submissions, and status checks

## 2 Review & Route

**FOIAXpress** empowers users to manage the end-to-end request process by providing the tools and flexibility required to capture and process all request activities from a single interface

## 3 Gather & Track

**The Collaboration Portal** facilitates the request for records from record owners with seamless delivery of responsive records to the FOIA office for processing. Using the built-in dashboards users can easily locate requests by status, pending activities, messages from the requesters, and more

## 4 Review & Redact

**FOIAXpress redaction capabilities** provided manual, automated, and AI assisted redaction capabilities

With one click, audio and video files from any source are reviewed and redacted with **Veritone Redact**

## 5 Respond

**Pre-loaded templates and easy routing of approvals**, eliminating steps and saving costs

Delivery of responsive records to the requester via PAL eliminates file size limitations and provides immediate notification and delivery

## 6 Report

**Dashboards and full audit trail of all user actions** for easy reporting, with standard reports pre-built for all FOIA users and custom reporting capabilities with auto scheduling configured around individual agency/department progress

Compilation of annual FOIA report and **integration with DOJ reporting system**

