

# eCASE Platform

## Drive Digital Transformation through Low-Code

### Bridge the Gap Between Business & Development

Automate end-to-end processes within your agency. eCASE provides the tools to enable continuous app transformation and development for government without the need for custom coding. From simple to complex and structured to ad hoc, eCASE powers solutions that can adapt to new requirements and facilitate real-time decision-making to better meet your business needs.

### Facilitate Rapid App Delivery

eCASE provides out-of-the-box capabilities to rapidly configure and deploy apps that digitize processes and workflows aligned to your agency's mission-critical needs. Through our low-code App Designer, configure new apps through easy-to-learn, drag-and-drop tools.

### Out-of-the-Box App Designers



#### UI Designer

Configure the look and feel of your app without the need for third-party software. UI settings and responsive forms ensure the app will look attractive on any screen or device.



#### Procedure Designer

Implement advanced business logic through visual block-based tools. End users with little knowledge of coding can implement advanced constructs.



#### Document Management

Create, store, and retrieve all file types. Configure filing structures, control document versioning, redact documents, and record approvals with digital signature.



#### Enterprise Integration

Leverage web services and APIs, or choose from dozens of pre-built connectors, to seamlessly integrate your mission-critical systems and achieve complete process automation.



#### Workflow Designer

Through drag-and-drop and connecting elements, visually create, view, and edit welldefined, structured, and repeatable workflows.



#### Report Designer

Generate new reports across the organization. Timely information enables data-driven decision-making throughout the organization.



#### Collaboration

Review and edit documents with your team in real time. Communicate via your web browser, and reach the public through collaborative portals.



#### Security

Multi-factor authentication and encryption of data at rest and in transit give you enterprise-class protection and peace of mind. Rolebased security ensures users only access what they need.

## Key Benefits

### ✓ Accelerate Development

Quickly build and deploy apps in a fraction of the time of custom development.

### ✓ Reduce O&M Cost

Unify your business process apps on a single platform to reduce IT overhead and simplify operations.

### ✓ Drive Adaptability

Configurable tools allow you to adapt your eCASE solutions to new requirements.

### ✓ Power Accessibility

Without the need for custom coding, any business user with proper permissions can build and configure apps in eCASE.

### ✓ Modernize Processes

Streamline and automate your case management processes on one platform to gain enterprise visibility across apps.

### ✓ Extend System Life

Flexibility of the platform enables apps to grow with your organization, lowering implementation and change costs and increasing ROI.

## One Platform, Many Solutions: Leverage the Full Capabilities of Our Commercial-off-the-Shelf (COTS) Apps

Our off-the-shelf apps are built to rapidly modernize your business processes. eCASE solutions employ the best practices of their respective verticals to offer organizations a simple, proven, and effective path to digital transformation.

Every eCASE app is equipped with the same modern, configurable, and dynamic user interface, improving usability and lowering the learning curve for app users. Additionally, all eCASE Apps share the core features and capabilities of the platform to facilitate success across the organization.



### Open Government

Transform open records compliance and reporting into an efficient, cradle-to-grave electronic process.



### Workforce Management

eCASE Workforce Management solutions power the employee's experience from the moment they complete onboarding.



### Investigations

Manage, track, and report on Inspector General investigations.



### Audit

Take control of the complete audit lifecycle from audit planning to resolution tracking.



### EEO Complaints

Streamline your organization's EEO process and track cases from precomplaint to case closure.



### Correspondence

Manage your office's correspondence, including Congressional and White House requests, and interagency correspondence.



### Configure Your Own

Build your own eCASE app utilizing the App Wizard and intuitive App Designer.

### Protected in the Cloud

Safeguarding information is at the core of the platform. We can deliver any of our COTS apps as Software-as-a-service (SaaS) through the OPEXUS FedRAMP certified cloud or on-premises.

- FedRAMP-Moderate Certified (FedRAMP-High available through Azure & AWS)
- NIST 800-53 Rev. 4
- Top Secret Facility Clearance (FCL)

## About OPEXUS

With OPEXUS, get government unstuck. OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery. OPEXUS empowers 100,000 government users with exceptional technology experiences and a built-for-government product suite, including solutions for audit, investigations, correspondence, Freedom of Information Act (FOIA) requests, and employee & labor. Located in the heart of Washington D.C., OPEXUS works with more than 150 public institutions in the US and Canada.